

Safety in your building

4 March 2024

Atrium Point,
Greenford Road,
Greenford,
UB6

Dear residents,

External wall system – progress update

We have previously written to residents at Atrium Point about the external wall system, however we are going to repeat the background as some residents may have moved in since we sent the previous letter.

Background

Following the Grenfell Tower tragedy, the government told owners of tall buildings to investigate the external wall system in these buildings. The external wall system is anything which makes up the layers of the external wall which could include cladding, insulation, cavity fire barriers, render, brickwork, etc. The government has brought in a number of technical guidance documents to ensure buildings are assessed to the highest standard.

The situation at Atrium Point

We have previously carried out this investigation at Atrium Point. We also upgraded the fire alarm system in the building as well. Since we carried out the original investigation, the government produced new guidance known as PAS9980 – a method for fire engineers to carry out a Fire Risk Assessment for External Walls (FRAEW). We are now working with our fire engineers to set a date to carry out this inspection.

After the initial investigation, we have been liaising with the building's warranty provider to determine a way forward. We're disappointed that this has taken a significant amount of time and we have still not reached an agreement on the best way to proceed.

Safety measures at Atrium Point

We've already mentioned the new fire alarm system installed at your building. The fire strategy at Atrium Point is simultaneous evacuation, meaning you should exit the building if you hear the alarm sound. The concierge is trained in how to manage an evacuation in the event of the alarm sounding. We've also updated the local fire brigade on the situation at your building. A reminder of what to do in the event of an incident:

- If you discover the fire, sound the alarm before you leave the area (block) where the smoke/fire is, so that the alarm sounds in the correct area (block) of the building.
- Evacuate immediately using the nearest staircase as indicated by the fire signage within your block. Do not use the lift.
- Do not pack or bring any possessions with you.
- Close all doors behind you when leaving your flat and the building.
- Call 999.
- Tell the Fire Brigade if any family members need assistance to evacuate.

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A summary of this letter

We are organising an investigation of the building's external wall system, following new government guidance.

We're trying to determine what the next steps forward are and will update you once we have something confirmed.

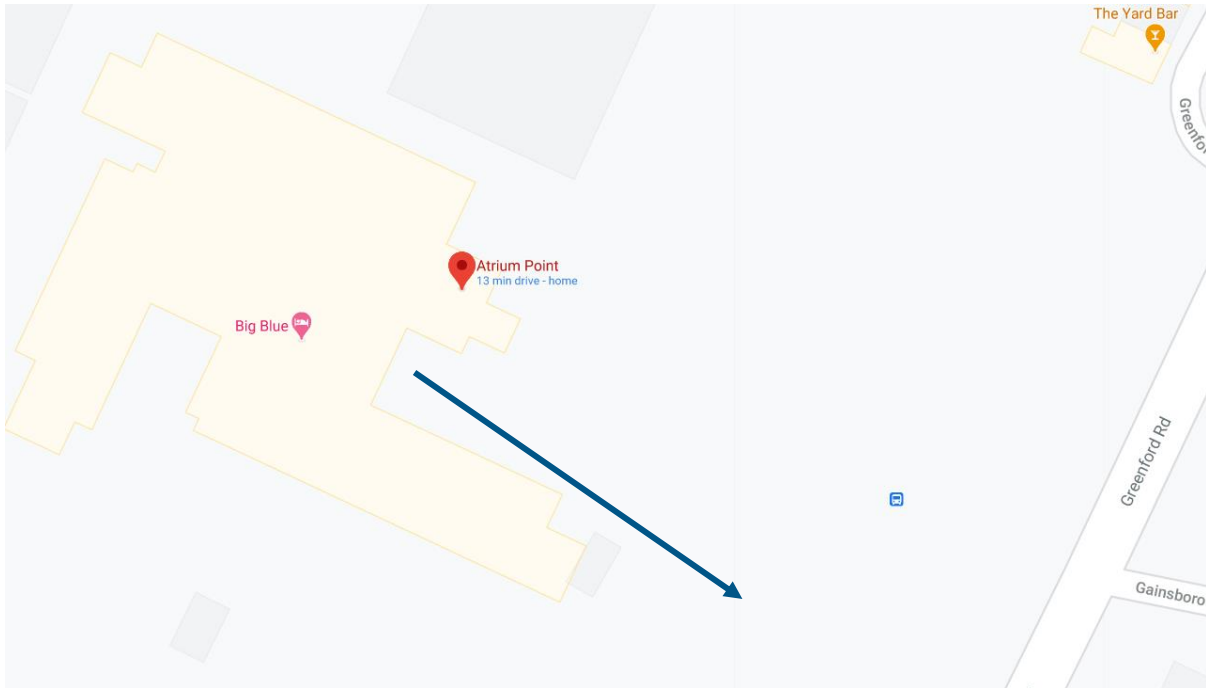
A reminder

Your building's fire strategy is currently

**simultaneous
evacuation,**

which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.

- Gather at the assembly point on the grass area opposite Block A bin room (on the right-hand side when you face the street). Wait at the assembly point until you are told by the lead fire warden to return to your home.



Further support

Check our previous letters here: <https://www.networkhomes.org.uk/mybuildingdocuments/>. Or get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha
Head of Resident Management (Building Safety)