

## Safety in your building

28 February 2024

Mary Adelaide House, Winicotte House,  
1-3 Princess Louise Close,  
Paddington,  
W2

Dear residents,

### External wall investigation complete – awaiting fire engineer's report

Following our previous updates about the need to investigate your building's external wall system, I'm pleased to say that the investigations have now taken place. The external wall system is anything that makes up the external wall of your building – this includes things like cladding, tiles, insulation, fire barriers and render systems.

#### Why do we need to investigate your building?

We've written to you about this before but thought it would be useful to include a reminder of why we're taking a look at your building. Following the Grenfell Tower fire, the government told owners of tall buildings over 18 metres to investigate their buildings and determine if the correct materials had been used, and the construction method/workmanship was appropriate. SNG (then Network Homes) has nearly 100 tall buildings and so it took us some time to be able to investigate all of them. This is especially because professionals with the skills to investigate are in very high demand, due to the number of tall buildings in the UK and London particularly.

We're now waiting for the report from our fire engineer, which will either confirm there are no issues at your buildings or tell us that we may need to investigate further as some issues have been found. Once we've received the report and have agreed the next steps, we'll write to you again.

#### Further support

If you need further info, check our website for your building's letters: [www.networkhomes.org.uk/myblockdocuments/](http://www.networkhomes.org.uk/myblockdocuments/). Or get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

Kind regards

Raj Gandecha  
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0300 373 3000

#### **A summary of this letter**

We're following guidance from government that we need to investigate the external wall system of buildings like yours.

Your investigation has taken place and we'll share the outcome of the fire engineer's report once we have received it and confirmed the next steps.