

Whom do I contact if I wish to use the service?

Please contact

Pauline at:

WRVS
Hertfordshire Good Neighbours
Baker Street
Hertford
Herts
SG13 7HS

Or telephone

Pauline on 07843 265863

Office Tel No 01992 552069

Office hours 10.30am - 3.30pm

Tuesday to Thursday

Good Neighbours Leaflet (GN1)

Make it count



Good Neighbours Hertfordshire

An exciting new service that makes a positive difference in the community

Who can use this service?

People who are housebound:

- ☺ because of illness, age or disability
- ☺ because they are caring for someone

WHAT CAN WE DO?

We provide a friendly gardening service using our own tools and CRB checked staff and volunteers.

WRVS Volunteers can provide transport to or from the following:

- ☺ Health Centre/GP appointments
- ☺ Hospital appointments
- ☺ Dental & Chiroprody appointments
- ☺ Hairdresser's appointments
- ☺ Visiting a friend or relative at their home or in hospital or in residential care
- ☺ Attending lunch clubs, day centres or social events
- ☺ Going shopping, to the bank or building society, or allowing you to carry out your personal business
- ☺ Taking you to the library to collect your books

WRVS Volunteers can also:

- ☺ Collect shopping, prescriptions, library books and pensions
- ☺ Provide care and encouragement, giving information and advice on other services in the community
- ☺ Complete form filling and letter writing
- ☺ Befriend Clients and provide companionship

WHAT DOES IT COST?

You will be charged at a basic rate of ^{50p} pence per mile to cover the total cost of transport. This can be paid by cash to the volunteer or on receipt of account. A separate charge per 2-hour slot only will apply for the gardening service.